



Camino Real Regional Mobility Authority

Request for Proposals – Questions & Responses

Armed Security Guard Services

July 22, 2015

RESPONSES TO PROPOSER QUESTIONS

No.	Document	Section/Item	Page	Question	Response
1	CRRMA RFP for Tornillo POE Security Guard Services (07.07.15)	XI.2. Scope	8	Can you confirm you are looking for 1 armed officer 24/7, which totals 168 hours per week?	Yes, we are requesting 1 armed officer covering the facility 24 hours per day, 7 days per week. This does equate to 168 hours of coverage per week. As noted in section XI of the RFP, the CRRMA may revise the security guard schedule as needed from time to time, including either increasing the coverage requirements or decreasing the coverage requirements. Addendum 1 will be issued to clarify the requested coverage.
2	CRRMA RFP for Tornillo POE Security Guard Services (07.07.15)	XI.2. Scope	8	Considering the location and the risk factor would you consider having 2 armed officers on duty at all times, totaling 336 hours per week?	We prefer to start with one armed officer. If there is a compelling reason to use 2 officers, you may include these reasons in your proposal (within the given page limit) for consideration. However, you must also respond to exactly what is requested in the RFP in order to ensure your proposal is not disqualified. See section IX on page 5 and 6 of the RFP: "Failure to respond or to provide requested information may result in a determination by CRRMA, in its sole discretion, that a Proposal is non-responsive, which may result in disqualification."
3	CRRMA RFP for Tornillo POE Security Guard Services (07.07.15)	N/A	N/A	Is this a new or existing service?	This is a new service for a new facility.
4	CRRMA RFP for Tornillo POE Security Guard Services (07.07.15)	N/A	N/A	Does the buyer see any areas by current provider that need improving?	This is a new service for a new facility, there is not a current provider.
5	CRRMA RFP for Tornillo POE Security Guard Services (07.07.15)	N/A	N/A	Does the Authority pay holiday rates?	This is a new service for a new facility, so the CRRMA does not currently pay any rates. If you are requesting the CRRMA pay holiday rates for this contract, please include this within your proposed pricing.

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6	CRRMA RFP for Tornillo POE Security Guard Services (07.07.15)	N/A	N/A	Is there a vehicle required?	No, there is not a requirement for a vehicle.
7	CRRMA RFP for Tornillo POE Security Guard Services (07.07.15)	Form of Contract Attachment A, General Provisions, Article 8. Insurance	22 & 23	We currently do not have Workers Compensation.	The CRRMA will require Workers' Compensation and Employers' Liability insurance as specified in the contract included as Appendix D to the RFP. The successful bidder will be required to provide a properly completed copy of a Certificate of Insurance and/or a statement from their insurance carrier as to how their policy meets the requirements set forth in the RFP.
8	CRRMA RFP for Tornillo POE Security Guard Services (07.07.15)	N/A	N/A	Can you provide the estimated usage (number of hours) of the prior contract?	This is a new service for a new facility, there is not a prior contract.
9	CRRMA RFP for Tornillo POE Security Guard Services (07.07.15)	N/A	N/A	What is the current bill rate?	This is a new service for a new facility, there is not a current contract.
10	CRRMA RFP for Tornillo POE Security Guard Services (07.07.15)	XI.2. Scope	8	Within the proposal, it states Armed Security Guards are to be on site from 6 A.M. to 10 P.M., I estimate this to be two 8-hour shifts. When the Security Guard shift comes to an end, are there any other duties for them to complete before they depart from the site, and to whom do they report before and after duty?	To clarify, we are requesting 1 armed officer covering the facility 24 hours per day, 7 days per week. The Contractor is responsible for estimating the number shifts required to ensure this coverage is met. See the response to question #1 for more information. Considering that 24/7 security guard coverage is requested, there may be times outside of the normal operating hours of the toll facility where toll facility staff are not on site for the security guard to check in before or after duty. When toll facility staff are on site, the security officer should check in with the Supervisor on duty.
11	CRRMA RFP for Tornillo POE Security Guard Services (07.07.15)	N/A	N/A	Are there or will there be surveillance cameras inside/outside the toll booths?	Yes, there are CCTV cameras in each toll booth and on the interior and exterior of the building.
12	CRRMA RFP for Tornillo POE	Form of Contract Attachment A, General Provisions,	24 & 25	Do the Performance and Payment Bonds for this contract need to be in the	The bonds should initially be for the amount of the 3-year contract. If the contract is

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	Security Guard Services (07.07.15)	Article 14. Bond Requirements		amount of the contract price based on 5 years of services or 3 years of service?	extended, you will be expected to obtain the bonds to cover the amount of each 1-year extension.
13	CRRMA RFP for Tornillo POE Security Guard Services (07.07.15)	Form of Contract Attachment A, General Provisions, Article 14. Bond Requirements	24 & 25	Can you verify that a performance bond will be required for this bid?	Yes. See Form of Contract Attachment A, General Provisions, Article 14. Bond Requirements