



CAMINO REAL
REGIONAL MOBILITY
AUTHORITY

**CÉSAR CHÁVEZ
EXPRESS TOLL LANES**

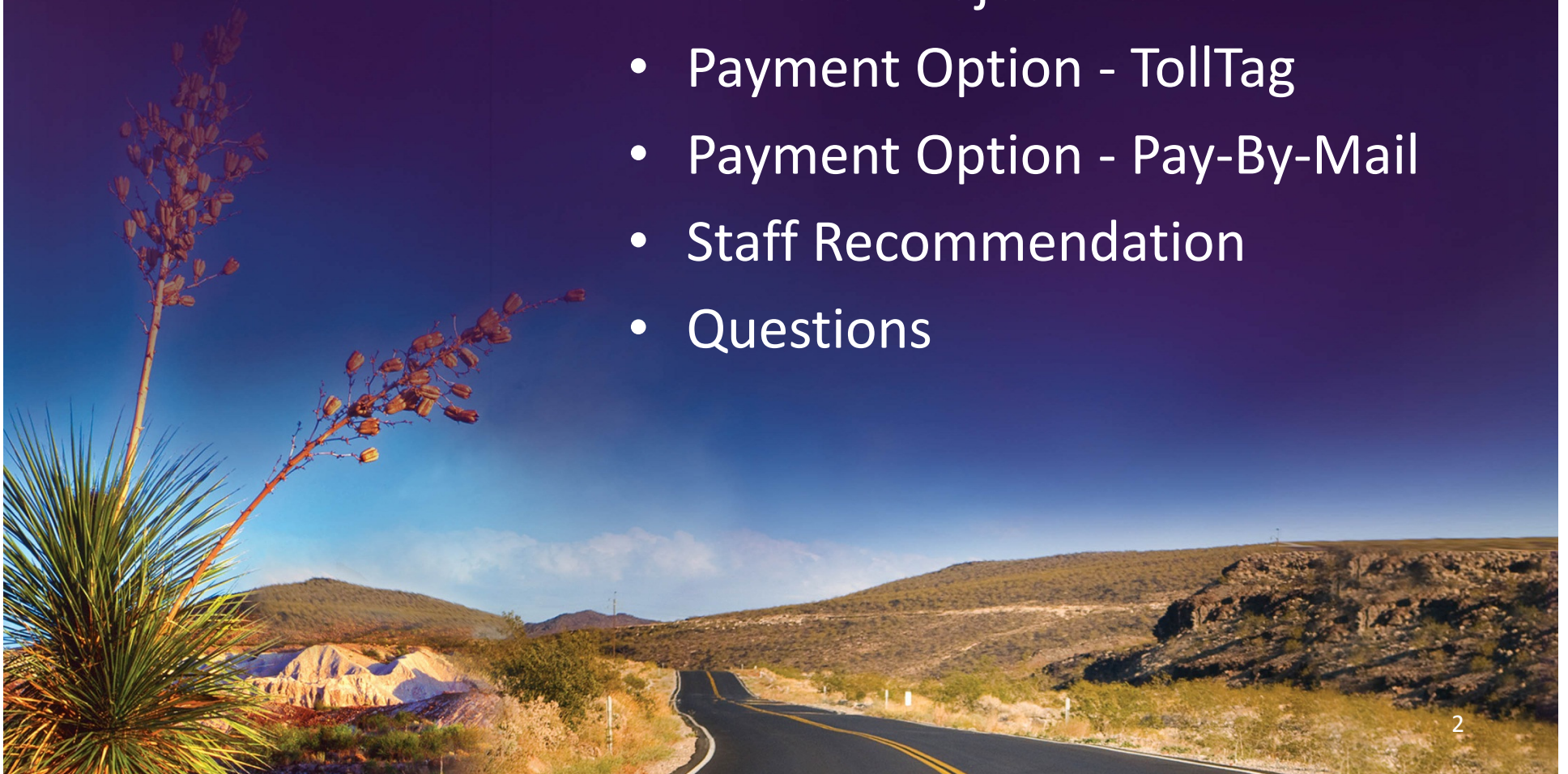
**PRESENTATION REGARDING
CASH OPTIONS AVAILABLE
FOR CRRMA USERS**

January 22, 2014

César Chávez Express Toll Lanes



- General Project Details
- Payment Option - TollTag
- Payment Option - Pay-By-Mail
- Staff Recommendation
- Questions

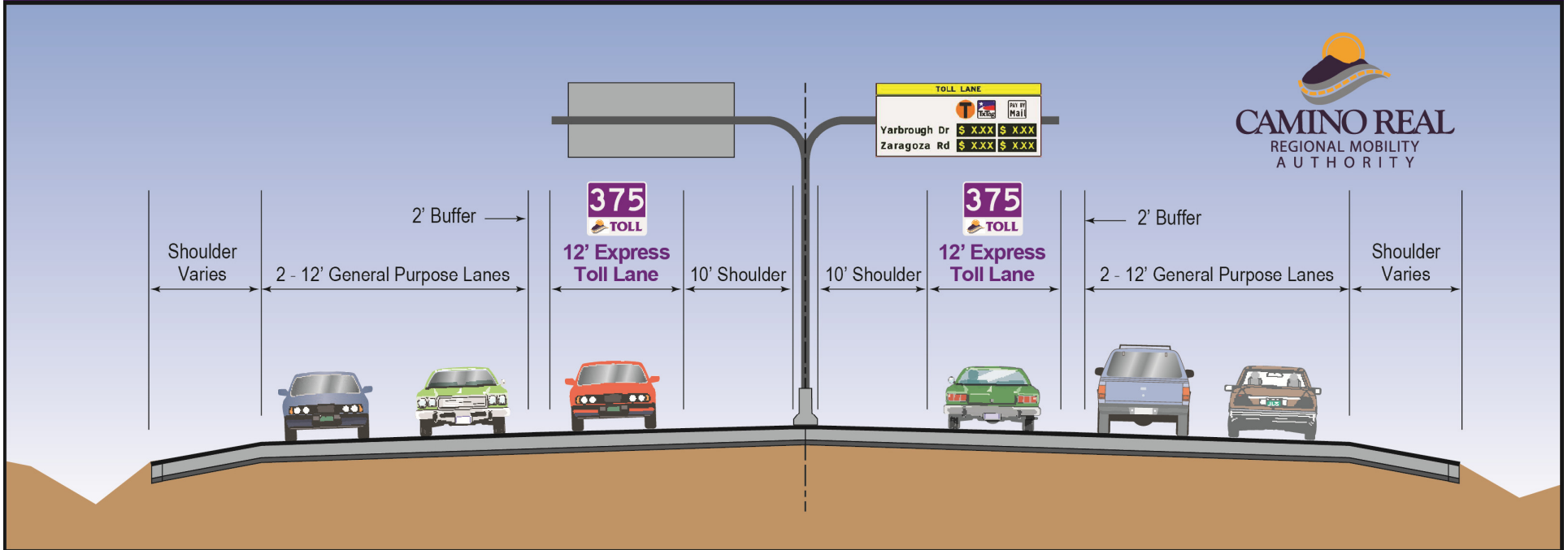


César Chávez Express Toll Lanes






- Single express toll lane adjacent to two general purpose lanes in each direction from US 54 to Zaragoza
- Base rate \$0.10/mile; Minimum toll \$0.40
- Time of day pricing
- All Electronic Toll Collection System
- Two Payment Options for Use of the Express Toll Lanes:
 - TollTag Transponders (NTTA Back-Office Services)
 - Pay-By-Mail (CTRMA Back-Office Services)

César Chávez Express Toll Lanes



Payment Option – TollTag

- TollTag (prepaid transponder based account)
 - NTTA – Back-Office Services
 - Customer Creates Account
 - NTTA Issues a TollTag
 - Customer Uses Express Toll Lane
 - NTTA Charges TollTag Account

TOLL LANE			
			
Yarbrough Dr	\$ XXX	\$ XXX	
Zaragoza Rd	\$ XXX	\$ XXX	




- TollTag Costs
 - TollTag Rate is \$0.10/mile
 - Most Cost Effective Payment Option



Payment Option – TollTag

- TollTag Account Setup and Payment Options

- Online www.epexpress.org
- Phone (915) 351-8655
- Mobile app (NTTA TollMate)
- Retail Locations – Cash

TOLL LANE			
			
Yarbrough Dr	\$ XXX	\$ XXX	
Zaragoza Rd	\$ XXX	\$ XXX	

- Reason for Retail Cash Locations

- TollTag Costs Less than Pay-By-Mail
- Large Cash Customer Base



Payment Option – Pay-By-Mail



- Pay by Mail
 - CTRMA - Back-Office Services
 - Customer Uses Express Toll Lane
 - CTRMA Identifies Vehicle Owner
 - CTRMA Sends Invoice to Owner
 - CTRMA Collects Toll for CRRMA
- Pay-By-Mail Costs
 - Pay-By-Mail Rate is \$0.20/mile
 - Pay-By-Mail Adds \$1.00 Fee

The image shows a stack of four toll-related documents from the State of Texas:

- 375 TOLL BILL**: Reference # J31864. Toll fees: \$0.27, Processing fee: \$1.00. Total amount due: \$1.27.
- 375 NOTICE OF TOLL VIOLATION**: Reference # 224931. Toll fees: \$1.00, Processing fee: \$1.00, Violation fee: \$1.00. Total amount due: \$3.00.
- 375 SECOND NOTICE OF TOLL VIOLATION**: Reference # H42747. Toll fees: \$0.27, Processing fee: \$1.00, Violation fee: \$1.00. Total amount due: \$2.27.
- 375 FINAL NOTICE OF TOLL VIOLATION**: Reference # H42747. Toll fees: \$0.27, Processing fee: \$1.00, Violation fee: \$1.00, Final notice fee: \$1.00. Total amount due: \$3.27.

The final notice includes a table of toll fees:

Date	Time	Location	Transaction	Amount
02/18/10	18:29:35	PARK STREET MAINTLINE PL	126279982	2.07
02/19/10	21:55:53	PARK STREET MAINTLINE PL	126299531	2.07
02/22/10	19:10:58	PARK STREET MAINTLINE PL	126754693	2.07

The final notice also includes a summary of charges: Toll fees: \$0.27, Processing fee: \$1.00, Violation fee: \$1.00, Final notice fee: \$1.00. Total amount due: \$3.27.

CRRMA Staff Recommendation



Board Motion to Direct Staff to:

- Issue written notice to the CRRMA's back-office service providers, to end their acceptance of cash payments at local retail locations for the César Chávez Express Toll Lanes; and
- Continue working with the City of El Paso's One-Stop-Shop for acceptance of cash payments for the César Chávez Express Toll Lanes as soon as possible.

Questions?



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